

COMMUNITY EVENTS

Set For Life "Jezebel & The Prea'Cha" Performance Fundraiser

Sunday, February 22
4:00pm

Duarte Performing Arts Center
1401 Highland Ave, Duarte, CA, 91010
SET for LIFE is a federally recognized 501 (c) 3 nonprofit organization serving the communities of Monrovia, Duarte and the San Gabriel Valley through partnership building, their mission is to provide seniors 50+ with practical skills, education and training to succeed in today's ever changing society. General Admission tickets \$15 each, Seniors and Children (5-16yrs) \$10 each. Contact Lillie Jane Tucker at 626-345-0867. Take Foothill Transit Line 187, 272.

City of Pomona 30th Annual Black Culture Festival

Saturday, February 28
11:00am-5:00pm

Pomona Public Library, 625 S. Garey Avenue
Delta Sigma Theta Sorority, Pomona Valley Alumnae Chapter, in conjunction with Pomona Public Library, celebrates the 30th Annual Black Culture Festival. Free to the public, for more information call Debbie Sallie at (951) 377-6747. Take Foothill Transit Lines 286, 291, 480

We made the holiday trivia so ridiculously easy that we even went so far as to tell you what the answer was in the question. Hope you had a good start to the new year! Hang Phan of Hacienda Heights did since he won a free 31-Day Pass this month. The new topic is TAP. Good luck! (as if you'll need it)

Please limit entries to ONE per customer. We pick one winner at random from all the correct answers we receive. Duplicate entries could get you disqualified, so no monkey business. Ok?

The new TAP system that we've been talking about is actually an acronym

for something. What is it?

A: Transit Association Pass

B: Transit Access Pass

C: Transportation Ability Pass

D: Totally Awesome Pass

As always, employees of Foothill Transit contractors and their families are not eligible to win.

Send your answers to Footnotes, c/o Foothill Transit, 100 S. Vincent Ave., Suite 200, West Covina, CA 91790. Please include your personal information, so we can let you know if you've won.

Name: _____

Address: _____

City & Zip: _____

I ride Line # _____

Daytime phone _____

Evening phone _____

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TAP - Frequently Asked Questions

We only introduced the new TAP fare program to you, our customers, last month. But TAP has already been up and running at a few other transit agencies in Los Angeles - Los Angeles Metro and Culver City Transit, with LADOT, Santa Clarita Transit, and Montebello Buslines coming on line shortly. So, before we start issuing TAP cards and changing the way we do business on board Foothill Transit buses, we thought it would be a good idea to address a few of the most commonly asked questions about the TAP program.

When will the Foothill Transit fareboxes accept TAP?

This spring. Probably around May. Give or take. It's a lot of work to switch out 314 fareboxes, but we're getting things in place so that the switch should be relatively smooth.

What is a TAP card?

A TAP card is a reloadable and remarkable microchip-embedded, plastic fare card that you can use month after month to ride Foothill Transit service. Simply tap the card on the new farebox when you board. In addition, your TAP card, when loaded with the right fares or passes, is valid on participating public transit systems. Your TAP card stores your pass information and account balance. There is no need for a new TAP card each month because your pass is loaded onto your existing TAP card every time you buy your pass.

Where is my TAP card accepted?

Pretty soon, right here on Foothill Transit. TAP cards are amazing though - they can store different types of passes and values for several agencies to make travel easy for customers traveling throughout the greater Los Angeles area.

Where can I get a TAP card?

You'll eventually be able to load up your TAP card with Foothill Transit passes at all five of our Foothill Transit Stores. You may also purchase your TAP card online at taptogo.net or at a designated TAP Sales Location - call 1-866-TAPTOGO for a sales location near you.



How do I use TAP?

It's easy! Simply tap your card on the Foothill Transit farebox. A "beep" and message will tell you

that your fare has been paid and deducted from your card. You are now free to board. Super fast and super easy. Remember to add either a cash amount or a valid pass to your TAP card before boarding - sometimes it takes a few hours for your new fares and passes to register on your TAP card, so plan ahead.

continued on the next page...

Published for the customers, board members, friends, and staff of Foothill Transit. Articles may be submitted to Felicia Friesema, editor.

Foothill Transit Executive Board

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Foothill Transit contracts with Veolia Transportation for management and administrative services, and with First Transit and MV Transportation for operations.

TAP - Frequently Asked Questions - continued...

How do I add another pass and/or value to my TAP card

You will be able to load your Foothill Transit pass or cash purse at all five Foothill Transit Stores, online at taptogo.net or at a designated TAP Sales Location - call 1-866-TAPTOGO for a sales location near you.

What if I don't tap my card on the TAP target?

TAP cards on Foothill Transit will work essentially the same as any fare media you've been using - you just tap it instead of inserting it. Every time you ride, you must tap your card to pay your fare. Foothill Transit fare inspectors will have special card readers that tell them if you've tapped or not, so you may be cited for fare evasion if you fail to tap. Remember, a pass loaded on your TAP card gives you unlimited rides for the duration of its validity, just like your paper pass used to. So tap it every time.

What is Balance Protection?

It's something we've never been able to offer before - pass security. Balance Protection lets you replace a lost or stolen TAP card with its remaining balance or pass information intact. Simply sign up for Balance Protection to activate it on your card - call 1.866TAPTOGO or sign up online at taptogo.net.

How do I sign up for Balance Protection?

If you bought your TAP card online at taptogo.net, congratulations, you are already enrolled. To sign up for balance protection if you bought your card at a TAP Sales Location, call 1.866TAPTOGO or sign up online at taptogo.net.

What do I do if my card is lost or stolen?

Report it online at taptogo.net or call 1.866.TAPTOGO. If you are signed up for Balance Protection, your card balance and/or pass information will be restored to a new card.

How should I care for my TAP card?

The TAP card is more durable than the older, paper passes. But let's not get carried away. Treat your TAP card like you would any credit or debit card - don't bend, puncture, wash or leave the card in the sun.

Can my card demagnetize in my wallet if it is next to my credit cards?

The TAP card is one sturdy little piece of fare. You can keep your TAP card with your other credit cards without fear of losing anything.

without fear of losing anything.

How long will my TAP card last?

The TAP card itself is designed to last about three years, give or take.

Eventually, you'll need a replacement card - nothing lasts forever - but the technology just keeps going and going. Think of all the paper that saves!

TAP is coming to Foothill Transit this spring! We'll keep you posted here and at foothilltransit.org about all the details. In the meantime, if you're looking for answers that aren't listed here, visit taptogo.net or call 1-866-TAPTOGO. Thank you for riding Foothill Transit!



Some service changes are coming April 5th

We'll give you some more details in March when we show you the new Bus Book. But we thought a few early details couldn't hurt.

Usually when we launch a Bus Book, we take the time to make a few adjustments to service. Twice a year. Every spring and fall. This spring is no different - the changes will go into effect on April 5th. But we thought you'd like to get a whiff of a few of them, specifically the bus stop changes. We normally post these to the website (foothilltransit.org), but we thought a little play in Footnotes would probably be a good idea, too.

So first up - some bus stop closures. Why are we closing bus stops? Any number of reasons - , no one was using it, it was ugly, etc. Ok, so the ugly thing isn't true. Just seeing if you were reading. The list is long, so we won't print it here. But you can get the full list at foothilltransit.org.

There are also a few schedule changes. They won't be going live until April 5th, of course. But here they are for your edification:

Lines 178, 184, 187, 269, 284, 289, 482, 486, and 488 have all received some much needed touch ups to their schedules to help them run more efficiently.

Line 281 will be rerouted along Nelson between California and Sunset in the City of Industry as ACE construction continues along its regular route. This change will stay in effect for the duration of construction. The bus stop at Sunset and Nelson will be re-installed and the southbound bus stop at Temple and Sunset will be relocated to the northwest corner of Sunset and Temple.

Line 272 will be rerouted to its original route in Duarte along Huntington between Highland and Buena Vista and along Buena Vista between Huntington and Duarte Rd.

Line 852 will now have a new timepoint at Fairplex and Elwood in the City of Pomona. Shouldn't affect the schedules at all. Just something new on the timetable that we wanted to point out.

Thank you for riding Foothill Transit!

New buses are coming...

They're pretty stylin'. We think you'll like the seats the best though. We like their technology - all the latest a greatest in fuel efficiency and clean air technology.

Sweet, no?

They're the new rides in our fleet, coming soon to a line near you. We'll get you some more pictures when they finally arrive later this spring. But in the meantime, just take a gander.

Look familiar?

Kind of Silver Streak-ish?

That's because the manufacturer is the same - North American Bus Industries.

The main difference is obvious - no bending accordion in the middle. These are standard length buses (around 40') that'll be doing time on other service throughout the San Gabriel and Pomona Valleys. The big thing that you, the rider, will notice are the seats. We had a cushier type of transit chair installed for an easier ride. The things you won't see - the hi-tech driver station, the safety bits, the fuel efficiency - are the things WE like about these new vehicles. Easier to drive. Easier to maintain. And so very very pretty.

So if you like them, drop us a line and say so.



Connecting to your community

DUARTE

Ever wish you had a quick reference guide to see what kind of transit options are available to you in your hometown? Foothill Transit has begun to do exactly that. The new Community Connections program is going city to city, providing maps and information tailored to transit in your neighborhoods. Duarte is our first stop. You can pick up special Duarte transit maps and reference guides at City Hall. You can take Foothill Transit Line 187 to get there!

