

COMMUNITY EVENTS

West Covina Library Kid's Book Club

First Saturday of Every month
11:00AM
West Covina Library
1601 West Covina Parkway
Kids in grades 4 to 6 are invited to join the Kids' Book Club to talk about books & enjoy tasty treats. Each month, we will discuss a different book. Copies of the books are available for check-out in the Children's Department. For more information, please contact Kristi D'Arco, Children's Librarian, at (626) 962-3541. Take Foothill Transit's Silver Streak, or Lines 178 or 185.

Earth Day Celebration at Citrus College

Friday, April 24
8:30am-1:00pm
Citrus Community College/Campus Center
1000 West Foothill Blvd
Glendora, CA 91741
Free event, open to the public featuring lectures, workshops, demonstrations and informational booths regarding sustainable energy and "greening" your life. For more information call Maria Lee at 626-914-8700.
Take Foothill Transit Lines 187, 281, 488, 494, 498

Published for the customers, board members, friends, and staff of Foothill Transit. Articles may be submitted to Felicia Frieseema, editor.

Foothill Transit Executive Board

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Executive Director

Foothill Transit contracts with Veolia Transportation for management and administrative services, and with First Transit and MV Transportation for operations.

We made the last one super easy. This one is no different. Le Vi Nguy of Pomona won a free 31-Day Pass this month. What's stopping you from entering? The new topic is TAP (shocking, no?). Good luck! (as if you'll need it)

Please limit entries to ONE per customer.
We pick one winner at random from all the correct answers we receive. Duplicate entries could get you disqualified, so no monkey business. Ok?

When is TAP coming?

A: May 7th

B: Never

C: Eventually

D: What's TAP?

As always, employees of Foothill Transit contractors and their families are not eligible to win.

Send your answers to Footnotes, c/o Foothill Transit, 100 S. Vincent Ave., Suite 200, West Covina, CA 91790. Please include your personal information, so we can let you know if you've won.

Name: _____

Address: _____

City & Zip: _____

I ride Line # _____

Daytime phone _____

Evening phone _____

Volume 19 No. 3

April 2009

TAP almost here!

By now you're probably reading this and saying to yourself, "TAP? AGAIN!?" To which we say, well, yeah. This is a huge change. Revolutionary even. It will completely alter how you've been boarding the bus and paying your fares. Up until now you've been coming to the Transit Stores, or your employee transportation coordinator has been ordering your passes from us and then getting them to you that way. Or maybe you get them from your local city hall.

You'll still be able to do all those things, if that's your preference. But you'll have many more options available to you. For example, say it's December - LOTS of holiday time off - maybe a 31-Day Pass isn't the best option for you? Your TAP card that's been holding your 31-Day Pass can also have a cash purse stored on it so you only pay for those rides you need to take when your work month is shorter than usual.

And how many times have you misplaced your pass? Up until now, if it was gone, it was gone. But with TAP, you can sign up for Balance Protection and have a new, fully loaded TAP card sent back to you. All the old TAP card's info is retrievable - they just cancel the old one

and fill up a new one with the remaining balance of your passes and fares. Register for it at taptogo.net.

But all of that is what we call "off board functionality". What about when you actually get on the bus? In five words: easiest fare payment system ever. You tap your TAP card on the farebox, it beeps at you, and that's it. You're done. The lines will move faster, you'll be in your seat in no time, and the bus will be on its way. No fuss.

Now we do realize that any change, no matter the size, is going to have a few hiccups. Your patience as we make this gigantic transition is greatly appreciated. But once all the wrinkles are ironed out? We think this will be one of the best things since sliced bread. Cliché? Yes. But true.

Inside this issue of Footnotes is a list of important dates about the launch of the new TAP card and some important info for current 31-Day Pass holders and Metrocard users. As always, if you have ANY questions, give us a call at 1-800-RIDE-INFO. There's also more info located at foothilltransit.org. Thank you for riding Foothill Transit.



TAP almost here!

is almost here!

Dates that you need to know...



Installation of the new TAP-enabled fareboxes begins on May 7th. During the transition we'll be in a sort of TAP card-paper pass square dance. Some days you'll get a TAP-enabled bus, and some days you'll get an older farebox bus. Which means we have a few dates for you to remember:

April 15th Foothill Transit will stop selling all Metrocards. 31-Day Passes will still be offered for sale at all five Foothill Transit Stores and pass sales outlets. Visit foothilltransit.org for locations.

April 30th This is the LAST day paper 31-Day Passes will be sold at the Transit Stores and pass sales outlets.

May 7th Foothill Transit begins installing the new hi-tech TAP fareboxes on all buses. This installation process will take approximately three weeks to complete, so some buses will have TAP technology while others will still have paper pass technology. During this time, only validated and current 31-Day Passes and TAP cards with the properly loaded fares will be accepted on all Foothill Transit buses.

June 30th Last day customers can return unused, paper 31-Day Passes to Foothill Transit or Metrocards with value still on them for loading onto the new TAP card at the Transit Stores. These passes must not be validated (date stamped), in order for their full value to be loaded onto your new TAP card. After June 30th Un-validated paper passes and Metrocards will not be accepted for loading onto a new TAP card.

Please note that paper passes that have been validated (date stamped) are not eligible for exchange or face value credit. All passes validated on or before May 7th will be accepted up to their expiration date on all Foothill Transit buses through June 7th allowing a full 31 days of usage.

METROCARD CUSTOMERS - THE CASH PURSE IS YOUR FRIEND

We know you love the convenience of the Metrocard - no commitment, no expiration dates, no fuss. The TAP card will have the exact same convenience, with one great advantage - no more leftover value on your card. You'll be able to refill your TAP card with money online at taptogo.net, on the phone at 1-866-TAPTO-GO, or at any of our five Transit Stores.

Have a Metrocard with value still left on it that you don't want to lose? We will transfer the value left on your Metrocard to a new TAP card for you. Call 1-800-RIDE-INFO for details on how to exchange your old Metrocard for a fancy new TAP card, or just visit us at any of our Transit Stores - *though only the West Covina location will be able to do instant balance transfers - the rest will take about a week to get your TAP card ready.*

Sometimes we miss... To our Line 289 customers - Oopsie. A mistake made it into the new Spring 2009 Bus Book. Our bad.

Blame it on the lack of rainfall, a bad hand at poker, and maybe one too many TAP cards - we goofed. Attention Line 289 customers: The schedules printed in the new Spring 2009 Foothill Transit Bus Book are incorrect. Like, blaringly incorrect. Like over 20 minutes off in the schedules incorrect.

We know how much you rely on the Bus Book to help you get where you need to go. We apologize profusely for any confusion this error may have caused.

That said, the Line 289 schedules posted to the Foothill Transit website are, in fact, correct (foothilltransit.org). We encourage you to print your own copy of the website's Line 289 schedules for easy - and correct - reference.

Again, we apologize for any inconvenience. Thank you for riding Foothill Transit. You can also review the correct schedule below.

Eastbound					
Leave Industry	Colima Rd. & Nogueles Ave.	Nogales Ave. & La Puente Rd.	Grand Ave. & La Puente Ave.	Grand Ave. & Temple Ave.	Arrive Pomona Temple Ave. & S. Campus
6:05	6:22	6:32	6:41	6:44	6:48
7:05	7:22	7:32	7:41	7:44	7:48
8:05	8:22	8:32	8:41	8:44	8:48
9:05	9:22	9:32	9:41	9:44	9:48
10:05	10:22	10:32	10:41	10:44	10:48
11:05	11:22	11:32	11:41	11:44	11:48
12:05	12:22	12:32	12:41	12:44	12:48
1:05	1:22	1:32	1:41	1:44	1:48
2:05	2:22	2:32	2:41	2:44	2:48
3:05	3:22	3:32	3:41	3:44	3:48
4:05	4:22	4:32	4:41	4:44	4:48
5:05	5:22	5:32	5:41	5:44	5:48
6:05	6:22	6:32	6:41	6:44	6:48

Westbound					
Leave Pomona Temple Ave. & S. Campus	Grand Ave. & Temple Ave.	Grand Ave. & La Puente Ave.	Nogales Ave. & La Puente Rd.	Colima Rd. & Nogueles Ave.	Arrive Industry Puente Hills Mall
6:20	6:24	6:27	6:36	6:46	7:03
7:20	7:24	7:27	7:36	7:46	8:03
8:20	8:24	8:27	8:36	8:46	9:03
9:20	9:24	9:27	9:36	9:46	10:03
10:20	10:24	10:27	10:36	10:46	11:03
11:20	11:24	11:27	11:36	11:46	12:03
12:20	12:24	12:27	12:36	12:46	1:03
1:20	1:24	1:27	1:36	1:46	2:03
2:20	2:24	2:27	2:36	2:46	3:03
3:20	3:24	3:27	3:36	3:46	4:03
4:20	4:24	4:27	4:36	4:46	5:03
5:20	5:24	5:27	5:36	5:46	6:03
6:20	6:24	6:27	6:36	6:46	7:03

Claremont
Claremont TransCenter
200 W. First St.
M-F 7AM-6PM
1st & Last SAT:
10AM-2PM

*West Covina
Chase Bank Building
100 S. Vincent Ave., 2nd floor
M-F 8:30AM-7PM
1st & Last SAT:
10AM-2PM

City of Industry
Puente Hills Mall
1600 Azusa Ave.
M-F 10AM-9PM
SAT 10AM-8PM
SUN 11AM-6PM

Pomona
Pomona TransCenter
100 W. Commercial Ave.
M-F 7AM-6PM
1st & Last SAT:
10AM-2PM

MEMORIAL DAY

In observance of the Memorial Day holiday on Monday, May 25th, the following Foothill Transit lines will be operating on a weekend schedule:

178, 185, 187, 195, 197, 269, 272, 274, 280, 281, 284, 285, 286, 289, 291, 292, 480, 482, 486, 488, 492, and the Silver Streak.

No other lines will be running.

The Claremont, Pomona and West Covina Transit Stores will be CLOSED.
The El Monte Transit Store will be open 7AM-12PM.
The Puente Hills Mall Transit Store will be open 10AM-9PM.

Have a safe holiday!